

Parkerville Children and Youth Care Inc.

VISION

To create a community that is free from child abuse so that children have the opportunity to grow to their full potential.

Service Provision

Parkerville CYC deliver a range of services and programmes that aim to protect, care, advocate and promote recovery for children, young people and their families who have experienced trauma from abuse.



Contact Details

Write to:

Chief Executive

Parkerville Children and Youth Care Inc.

Beacon Road

Parkerville WA 6081

Further information may be found on
the Parkerville Children and Youth Care
website

www.parkerville.org.au

*Reference: Privacy Principles contained in the
Privacy Act 1988.*



Privacy



Access

to

Information

Information Collected

The types of information collected and retained by Parkerville CYC includes:

Personal Information

Is information about an individual.

Sensitive Information

Relates to a persons origins (race/ ethnic) political opinions, religion, sexual preference or criminal record.

Health Information

Refers to any diagnosis of an illness or disability, the assessment and treatment of the illness and the maintenance of subsequent client record.



Past Residents

Past residents of Parkerville Children and Youth Inc. may request to access their records by contacting the Organisations head office in Beacon road Parkerville. Contact may be in writing or by phone.

Consent

Parkerville CYC staff will provide information to you about the collection and use of your personal information. Your information will not be disclosed without your written consent. All Parkerville CYC staff have an ethical responsibility to maintain confidentiality.



Exceptions

Exceptions to disclosure of personal information without consent that are deemed reasonable and necessary include:

- ☞ To assist in the location of a missing client
- ☞ To establish or defend a legal or equality claim
- ☞ For confidential alternative dispute resolution.
- ☞ If there is a risk of harm to yourself or others.

Access to Information

Parkerville CYC protects personal, health and sensitive information collected in personal client files with paper copies locked in filing cabinets to ensure there is no misuse, interference, loss, unauthorised access, modification or disclosure of records. Electronic information is protected by user passwords.

Access to Information

- ☞ At anytime you may request access to your record by writing to Parkerville Children and Youth Care Inc. relevant Director or the Chief Executive.
- ☞ The Organisation will respond to your request within ten working days.

