

TFS Staff

All TFS staff are psychologists or social workers who have experience working with children, young people and families who have experienced abuse and/ or trauma.

Missed Appointments

TFS requires 24 hours notice to change or cancel an appointment. Without such notice, any non-attendance will be treated as a missed appointment and standard fees may apply.

If you have any concerns or queries about TFS please contact:

Amanda Paton

**Director Therapeutic and Advocacy
Services**

Parkerville Children and Youth Care Inc.

Ph: (08) 9391 1900

email: apaton@parkerville.org.au

Contact Details

Southern Office

George Jones Child Advocacy Centre
2 Wungong Road, Armadale WA 6112
PO Box 703, Armadale WA 6992
Ph: (08) 9391 1900 Fax: (08) 9391 1950
Email: bmunro@parkerville.org.au

Northern Office

8 Cobbler Place, Mirrabooka WA 6061
PO Box 78, Mirrabooka WA 6941
Ph: (08) 9349 9180 Fax: (08) 9440 5768
Email: bmunro@parkerville.org.au

Wheatbelt Office

11 Wellington St, Northam WA 6401
PO Box 621, Northam WA 6401
Ph: (08) 9622 8371 Fax: (08) 9622 8371
Email: strigwell@parkerville.org.au

Midland Office

Cale House,
11/52 The Crescent, Midland WA 6056
Ph: (08) 9235 7000
Fax: (08) 9235 7077
Email: strigwell@parkerville.org.au

South West Office

26 Wittenuom Street, Bunbury WA 6230
Emily Ph: 0437 883 819
Louise Ph: 0459 134 292
Email: erussell@parkerville.org.au

Office Hours: 9:00am to 5:00pm weekdays



Therapeutic Family Services



Client Information

What is Therapeutic Family Services?

Therapeutic Family Services (TFS) offers individual counselling and advocacy to children, young people and adults who have experienced abuse and/or trauma. TFS also provides intensive support to families allowing for children to remain safely in the home, linkages for families requiring additional support and a range of early intervention services.

TFS programmes include:

- ☞ Psychological services;
- ☞ Child and family advocacy services;
- ☞ Family preservation and support services;
- ☞ Support Services.



Client Files

All TFS staff are required to keep a record of each session attended or contact with you and your family and any other relevant information regarding your involvement with the service.

This information is kept in your personal or family client file which is located on our electronic Client Management System. This system is utilised by many programmes within Parkerville Children and Youth Care but your information remains confidential and utilised only for the programme in which you are engaged.

At any time you may request:

- ☞ To have access to your file by writing to: The Chief Executive, Parkerville Children & Youth Care, Beacon Road, Parkerville 6081
- ☞ To know where your personal information is being held and how long it will be held for;
- ☞ To correct, in writing, any information you may feel is inaccurate; and
- ☞ To know which organisation(s) have/ will be given your personal information.

Confidentiality



Everything you discuss with your TFS staff member is confidential and will not be disclosed without your written consent. Your TFS staff member has an ethical responsibility to maintain confidentiality.

In the following specific circumstances, your clinician may be required to disclose information without your consent:

- ☞ If there is a risk of harm to yourself or others; or
- ☞ If a court of law subpoenas TFS to supply information about you.

In the event of these circumstances, the staff member will make every effort to discuss with you any disclosure of information prior to releasing the information.

Your deidentified information may be released for the use in programme relevant reporting requirements and collection of statistics. Please advise your worker if you do not want this to occur.